

Observation/Shadow Experience FAQs

1. How do I contact my supervisor?

After submitting your completed application and all applicable forms, LCMC will reach out and provide additional information about your observation experience, including applicable contact information.

2. What do I do if I am sick on my scheduled day?

Please be considerate of our patients and staff and reschedule. Contact your supervisor as soon as you know you will be unable to attend. Anyone exhibiting symptoms of potentially contagious nature such as a fever, cough, runny nose, rash, or boil/abscess must not enter the facility until symptoms completely resolve or they are medically cleared in writing by their physician.

3. What should I do if I am late on the day of my scheduled experience?

Contact your supervisor as soon as possible and let them know you will be late.

4. What do I need to bring with me?

You must have at least one form of government-issued ID with you upon arrival. Examples include ID card, Driver's License, Passport. You may also want to bring a small notebook and a pen for questions/thoughts and a small amount of cash and/or credit card to purchase items from the cafeteria. Cell phones are allowed but must be turned off or set to silent during your experience. Please limit any other personal items such as backpacks or purses to only those necessary. Secure storage is not guaranteed, and we are not responsible for lost, stolen or damaged items.

5. What do I wear?

Generally, we recommend professional to semi-professional attire, and you are required to wear closed-toe shoes. Otherwise, healthcare workers are asked to be mindful of strong perfumes that may cause patient insensitivities, and to always try to put their best selves forward. Hands, and nails/nail beds should be well groomed and clean, and jewelry is best to keep simple.

6. Where do I park?

Once approved and depending on the location where you are assigned, you will be instructed on parking at the time you are notified.

7. How do I know what day I will be observing?

Completed applications will be reviewed, and if your request is approved, you will be notified of the date, time, and location to report for your observation experience. We try to accommodate your requested day(s) but cannot always do so.

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8. How do I know what I will be observing?

On your application, you will provide information about your healthcare interests. Please note, observation experiences are generally not scheduled in the following areas unless approval is granted by the Chief Medical Officer, or designee: operating room, behavioral health units, offender care units, intensive care units, labor and delivery, or other specific hospital-designated high-risk units.

9. What if after my first 20-hour experience, I would like to spend more time shadowing?

The shadowing experience is initially limited to 20 hours since we do not provide any hours or any credit of any kind for the experience. It is also uncommon for preceptors to provide letters of recommendation. If after your first experience, you would like to be considered for a 2nd twenty-hour shadowing experience, please resubmit your application and tell us more about what else you are looking for. We suggest trying a different area of the hospital to widen your experience.

Tips for a Successful Experience:

1. Read and understand the following:

- LCMC Health Policy for Visiting Learners, including Observation & Shadowing
- LCMC Health Observer/Job Shadow Application Packet, including all policies, signature forms and confidentiality statements

2. Ask questions! We want this to be a learning experience for you

3. A light meal is suggested before your experience

4. Leave valuables at home